

- 1 A2OJSS-1
- 2 By Senator Coleman-Madison
- 3 RFD: County and Municipal Government
- 4 First Read: 05-Apr-23

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4 SYNOPSIS:

5 This bill would require certain municipal water 6 works boards to provide customer data at the request of 7 a county commission that provides sewer service for 8 certain purposes, and would provide mechanisms to 9 determine the fees a board could charge in exchange for 10 that data.

11 This bill would require certain municipal water 12 works boards to provide billing and collection services 13 for sewer service at the request of a county commission 14 that provides sewer service, and would provide 15 mechanisms to determine the fees a board could charge 16 in exchange for the billing and collection service.

This bill would require certain municipal water works boards to shut off water service for nonpayment of sewer service at the request of a county commission that provides the sewer service, and would provide mechanisms to determine the fees a board could charge in exchange for that shut off service.

This bill would also provide legal mechanisms for a county commission to pursue in the event that a municipal water works board fails to abide by the requirements of this act.

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29	A BILL
30	TO BE ENTITLED
31	AN ACT
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33	Relating to municipal water works boards; to require
34	certain municipal water works boards to provide customer data
35	regarding sewer service at the request of a county commission
36	that provides sewer service in certain circumstances and
37	provide mechanisms to determine the fees a board could charge
38	in exchange for the data; to require certain municipal water
39	works boards to provide billing and collection services for
40	sewer service at the request of a county commission that
41	provides the sewer service and provide mechanisms to determine
42	the fees a board could charge in exchange for billing and
43	collection services; to require certain municipal water works
44	boards to shut off water service for nonpayment of sewer
45	service at the request of a county commission providing the
46	sewer service and provide mechanisms to determine the fees a
47	board could charge for the shut off service; and to provide
48	legal mechanisms for a county commission to pursue in the
49	event that a municipal water works board fails to abide by the
50	requirements of this act.

51 BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

52 Section 1. (a) For the purposes of this act, the term 53 "board" means any municipal water works board that, on January 54 1, 2015, served water customers or had assets in four or more 55 counties other than the county where the authorizing 56 municipality is principally located, or which after January 1,



57 2015, served water customers or had assets in four or more 58 counties other than the county where the authorizing 59 municipality is principally located. Notwithstanding any other 60 provisions of law, this act shall apply to any such board and 61 the organization and operation of the board.

(b) For the purposes of this act, the term "commission" means the governing body of a county where residents of the county receive water service from a board and sanitary sewer service from the county, or any other entity authorized by that governing body to act on behalf of the county regarding the county's sanitary sewer services.

(c) This act shall not apply to a municipal utilities
board that operates both a water works system and an electric
distribution system.

71 (d) This act shall not apply to an entity that only72 serves wholesale water customers.

Section 2. (a) In order to identify unbilled sanitary sewer service accounts, within 30 calendar days of receipt of a written request by a county commission, a board shall provide the commission with customer account information for every customer of the board.

(b) At a minimum, the customer account information shall include, but not be limited to, all of the following with regard to each account:

- 81 (1) The customer's name.
- 82 (2) Any service or billing address.
- 83 (3) The account number.
- 84 (4) The meter size.



85 (5) The meter number.

86 (6) The payment history.

87 (7) The consumption history.

88 (c) A commission may not make more than two requests 89 pursuant to this section to any single board in a calendar 90 year.

Section 3. (a) In order to facilitate the proper 91 92 administration of a county's sanitary sewer service customer 93 accounts, within 60 calendar days of receipt of a written request by a county commission, a board shall provide the 94 95 commission with continuous online electronic access to data fields necessary for the administration of the sanitary sewer 96 97 service customer account of each board customer connected to 98 that county's sanitary sewer system.

99 (b) In addition to the information required under 100 Section 2, the online electronic access shall include, but not 101 be limited to, all of the following:

102 (1) The customer's identifying information, to include
103 a copy of the customer's driver license or other non-driver
104 identification card, telephone number, date of birth, and
105 Social Security number or tax identification number.

106 (2) A copy of the lease or deed provided by the 107 customer showing evidence of occupancy or ownership of the 108 property receiving sanitary sewer services.

109 (3) The account's completed application for service.
110 (c) A board shall ensure that the continuous online
111 electronic access required by this section enables a county to
112 download the requisite data and electronically generate



113 reports using the data.

114 Section 4. (a) A board shall perform billing and 115 collection services for a commission's sanitary sewer service 116 customers upon written request from a commission.

117 (b) Following a request from a commission for a board 118 to perform billing and collection services for the 119 commission's sanitary sewer service customers, the board shall 120 begin providing the billing and collection services at the 121 start of the next billing cycle after the board receives a report generated pursuant to Section 7. Any provision of any 122 123 prior general or local law in direct conflict or inconsistent 124 with this subsection is preempted to the extent of such 125 conflict or inconsistency.

126 Section 5. (a) This section shall only apply to a board 127 that performs billing and collection services for a specific county, whether the billing and collection services are 128 129 provided pursuant to a request under Section 4 or the billing 130 and collection services are provided pursuant to a contract or 131 other agreement entered into after the effective date of this 132 act and the parties are unable to agree on a fee for the 133 billing and collection services provided.

(b) A board shall bill customers who receive water service from the board and sanitary sewer service from the commission for both water and sanitary sewer services in a single bill. The sanitary sewer charges shall be calculated using the commission's adopted rate schedule or structure. A bill shall reflect the total charges for water consumption and sewer usage for the same billing period.



(c) A board shall apply equal effort and resources to the collection of water and sewer service charges. Any partial payment received shall be applied to the joint bill in proportion to the outstanding balances of the board's charges and the commission's charges. No customer who receives a joint bill pursuant to this section may be permitted to pay one service charge without paying the other.

(d) (1) A board shall be paid a fee for its billing and collection services in the amount of 110 percent of the actual direct incremental cost to the board for providing the billing and collection services.

(2) The fee paid to a board pursuant to this section
may not be based on a percentage of the sewer charges
collected by the board on behalf of the commission. Any
provision of any prior general or local law in direct conflict
with or inconsistent with this subsection is preempted to the
extent to such conflict or inconsistency.

(e) A board's actual direct incremental cost for
services rendered pursuant to this section shall be determined
pursuant to Section 7.

161 Section 6. (a) This section shall only apply to a board 162 that does not perform billing or collection services on behalf 163 of a county for sanitary sewer services pursuant to an 164 existing contract or agreement, or to a board that does 165 provide billing and collection services pursuant to an 166 existing billing and collection agreement but has provided 167 notice of termination of the existing agreement.

168 (b)(1) Upon written request by a county commission, a



board shall provide the commission the water consumption data and water meter data collected by the board for each of the county's sewer customers who receive water service from the board.

(2) The data shall be provided in a format agreed upon by the commission and the board, and shall be accompanied by information sufficient to allow the commission to identify and bill each customer.

(3) Except as provided by mutual agreement between the board and the commission, the data shall be based on the board's established billing cycle and shall be provided monthly for each customer.

181 (c) (1) The commission shall reimburse the board for any 182 costs incurred by the board when formatting and providing the 183 data to the commission.

184 (2) A board may not realize, receive, or otherwise earn185 a profit from the transmission of data to the commission.

186 (3) A board's actual direct incremental cost for costs
187 incurred pursuant to this section shall be determined pursuant
188 to Section 7.

189 Section 7. (a) The cost of any billing and collection 190 services rendered or any other costs incurred pursuant to this 191 act shall be determined through the following process:

(1) By mutual agreement, the board and the commission shall select an independent certified public accounting firm practicing in the county where the board's authorizing municipality is principally located.

196 (2) The firm shall conduct an examination of the



197 board's operating costs and prepare a report providing the 198 details and conclusions of the examination.

(3) The board and the commission shall each be responsible for one-half of the cost of the independent examination.

(4) The board shall fully cooperate with the firm and shall provide the firm with any data the firm deems necessary to complete the examination.

(5) The firm shall review the costs incurred and issue an updated report every other year, unless the board and the commission mutually agree otherwise.

(6)a. The board and the commission shall engage the firm within 30 calendar days of any written request from a commission to a board sent pursuant to Section 5 or 6.

211 b. The examination to determine the initial actual cost 212 incurred in the delivery of the data or for providing billing 213 and collection services shall be commenced within 60 calendar 214 days of the commission's written request and shall be 215 completed within 60 calendar days of commencement.

(b) (1) If a board or a commission moves to terminate a billing and collection services contract or other agreement that predates the effective date of this act, the parties shall select a firm according to the procedures of subsection (a) at least 180 days prior to the effective termination date of the contract or other agreement.

(2) The examination shall commence at least 150 days
prior to the effective termination date and shall be completed
at least 90 days prior to the effective termination date.



Section 8. (a) (1) In the event a customer fails to fully pay a sanitary sewer charge billed by a board, the board shall shut off, discontinue, and disconnect the supply of water to the customer within 10 business days of the receipt of a written request from the commission.

(2) The board shall not reconnect the supply of water
until the commission confirms that all sewer service charges,
penalties, fees, and interest have been paid in full.

(3) The board may inform the customer that water
service was shut off, discontinued, and disconnected at the
request and direction of the commission pursuant to state law.

236 (b) A commission may not send a request to discontinue 237 a customer's water service to a board until the commission has 238 sent a notice of delinquency to the customer stating that if 239 all sewer service charges, penalties, fees, and interest have not been paid within 30 days of the customer's receipt of the 240 241 notice, the commission will send a request to the board 242 directing the board to shut off, discontinue, and disconnect 243 the customer's water service.

(c) A board may charge the commission a fee for each customer the board disconnects from water service pursuant to a customer disconnect request from the commission, but the fee may not exceed the board's published rate for disconnecting water service due to nonpayment of a customer's water service charges.

(d) (1) A board shall hire, assign, or designate at least one specific employee dedicated to shutting off and disconnecting water service on behalf of the commission.



(2) The commission shall reimburse the board for thefull cost of employment of the dedicated employee.

(3) The dedicated employee shall have the same classification as other board employees responsible for carrying out shut offs and disconnections for the board.

(e) (1) If a board fails to shut off, discontinue, or disconnect water service pursuant to the requirements of this section within ten business days of its receipt of a request from a commission, the board shall incur a financial obligation to the commission equal to the total of the customer's delinquent sewer service charges, penalties, fees, and interest.

(2) Any financial obligation incurred pursuant to this
subsection shall be remitted to the commission within 30 days
of the creation of the obligation.

Section 9. (a) This act shall not be construed to 268 269 directly or indirectly terminate, modify, amend, or otherwise 270 interfere with any contract or contractual right or obligation 271 existing on the effective date of this act, nor shall it be 272 construed to prohibit, limit, or interfere with the right of a 273 board and a commission to enter into, amend, or modify a 274 contract for the billing and collection of sewer service 275 charges.

(b) The terms and conditions of a contract executed before the effective date of this act between a board and a commission shall remain in full force and effect until the contract is amended, terminated, or otherwise expires pursuant to the terms and conditions of the contract.



281 Section 10. A commission may commence the appropriate 282 action in a court of competent jurisdiction to address any 283 failure by a board to comply with this act, and the board 284 shall be responsible for the commission's attorney fees, 285 costs, and other expenses incurred as a result of the 286 commission's efforts to enforce this act.

287 Section 11. This act shall become effective on the 288 first day of the first month following its passage and 289 approval by the Governor, or its otherwise becoming law.