

- 1 SB52
- 2 1IRPL3-1
- 3 By Senators Orr, Melson
- 4 RFD: Banking and Insurance
- 5 First Read: 06-Feb-24



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#### SYNOPSIS:

Individuals who have health insurance often incur more out-of-pocket costs for care rendered by an out-of-network health care facility, service, or professional practice. In addition, an out-of-network provider may bill the insured for the total retail charge for the care or service rendered. This practice is called "balance billing" or "surprise billing."

Under current law, the federal "No Surprises

Act" prohibits balance billing by out-of-network

providers for care rendered in medical emergencies.

However, this law excludes ground ambulance services

from the emergency care that it covers.

This bill would prohibit balance billing by ground ambulance services and provide for reimbursement amounts to be paid by insurers to out-of-network ground ambulance providers. The Department of Insurance would be authorized to obtain the data necessary for insurers to pay out-of-network ground ambulance providers.

A BILL

TO BE ENTITLED

AN ACT



- 29 Relating to health insurance; to prohibit balance
- 30 billing of insureds who receive emergency transportation from
- 31 out-of-network ground ambulance services; to further provide
- 32 for reimbursement guidelines for health insurers and
- 33 out-of-network ground ambulance services.
- 34 BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:
- 35 Section 1. For purposes of this act, the following
- 36 words have the following meanings:
- 37 (1) APPLICABLE BILLING CODE. Any Current Procedural
- 38 Terminology (CPT) or Healthcare Common Procedure Coding System
- 39 (HCPCS) code potentially applicable to an emergency ground
- 40 transport for purposes of fee reimbursement by an insurer.
- 41 (2) COLLECTION. Any written or oral communication
- 42 directed to an enrollee to obtain payment for providing
- 43 emergency ground transport, including invoicing and legal debt
- 44 collection efforts.
- 45 (3) COMMISSIONER. The Alabama Commissioner of
- 46 Insurance.
- 47 (4) CORE-BASED STATISTICAL AREA. A metropolitan or
- 48 micropolitan statistical area as defined by the U.S. Office of
- 49 Management and Budget which is entirely or partially within
- 50 the State of Alabama.
- 51 (5) COST-SHARING AMOUNT. The enrollee's deductible,
- 52 coinsurance, or copayment amount due under a health insurance
- 53 plan.
- 54 (6) DEPARTMENT. The Department of Insurance of the
- 55 State of Alabama.
- 56 (7) EMERGENCY GROUND TRANSPORT. An emergency event in



- 57 which an enrollee is transported by a ground ambulance to a
- 58 hospital or definitive care facility as defined in Section
- 59 22-18-1, Code of Alabama 1975, and includes the following
- services performed by the ground ambulance provider during,
- immediately before, or immediately after the transport:
- a. Screening to determine the enrollee's medical
- 63 condition.
- b. Treatment necessary to stabilize the enrollee's
- 65 medical condition.
- 66 (8) ENROLLEE. An individual who resides in the State of
- 67 Alabama who is covered by a health insurance plan.
- 68 (9) GROUND AMBULANCE PROVIDER, PROVIDER. Any public or
- 69 private organization that provides emergency medical services
- 70 as defined in Section 22-18-1, Code of Alabama 1975, which
- 71 include transport by ground ambulance.
- 72 (10) HEALTH INSURANCE PLAN. Any individual or group
- 73 plan, policy, or contract that covers hospital and medical
- 74 expenses, including emergency ground transport, issued,
- 75 delivered, or renewed in this state by a health care insurer,
- 76 health maintenance organization, accident and sickness
- insurer, fraternal benefit society, nonprofit hospital
- insurance corporation, nonprofit medical service corporation,
- 79 health care service plan, or any other person that pays for,
- 80 purchases, or reimburses health care services on behalf of
- 81 individuals.
- 82 (11) IN-NETWORK AMOUNT. The contractual amount paid by
- 83 an insurer to a ground ambulance provider in the insurer's
- 84 provider network for emergency ground transport of the



85 insurer's enrollee.

- 86 (12) INSURER. The issuer of the enrollee's health 87 insurance plan.
  - (13) MEDIAN IN-NETWORK AMOUNT. The median amount paid by insurers to in-network ground ambulance providers for emergency ground transport under the applicable billing code.
  - (14) OUT-OF-NETWORK. A ground ambulance provider that does not have a contract with the insurer to accept an in-network amount as payment in full for providing emergency ground transport.
    - Section 2. (a) (1) An out-of-network ground ambulance provider may not seek collection from an enrollee of any amount for an emergency ground transport in excess of the enrollee's in-network cost-sharing amount as provided in the enrollee's health insurance plan for emergency ground transport.
  - (2) Any agent, contractor, or assignee of an out-of-network ground ambulance provider may not seek collection from an enrollee of any amount for an emergency ground transport in excess of the enrollee's in-network cost-sharing amount as provided in the enrollee's health insurance plan for emergency ground transport.
  - (b) An insurer, upon request of the out-of-network ground ambulance provider, shall certify to the provider the in-network cost-sharing amount for which the enrollee is liable under the health insurance plan.
- Section 3. (a) An out-of-network ground ambulance provider may be paid by an insurer, less the enrollee's



- in-network cost-sharing amount, one of the following:
- (1) For an emergency ground transport to a hospital or definitive care facility located in a core-based statistical area, the median in-network amount for the core-based
- 117 statistical area.

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- 118 (2) For an emergency ground transport to a hospital or
  119 definitive care facility located in a county outside of a
  120 core-based statistical area, the median in-network amount for
  121 the county.
- 122 (b) Any dispute between an insurer and an

  123 out-of-network ground ambulance provider over the amount to be

  124 paid by the insurer may be settled by one of the following

  125 means:
- 126 (1) Affording the out-of-network ground ambulance
  127 provider access to the insurer's internal forum for resolving
  128 provider disputes concerning coverage and reimbursement
  129 amount.
- 130 (2) Selecting an internal dispute resolution contractor
  131 mutually agreeable to the insurer and the out-of-network
  132 ground ambulance provider.
  - (c) The enrollee shall not be a participant to any communication between the insurer and the out-of-network ground ambulance provider pursuant to the insurer's payment of the provider, nor shall the enrollee be a party to any payment dispute between the insurer and the provider.
- 138 (d)(1) The Commissioner may enter a contract with a
  139 nonprofit entity that gathers data on healthcare costs and
  140 health insurance payments to regularly provide the department



- with the data from which can be derived the median in-network amount paid and adjusted each calendar year on the basis of the following:
- a. For any applicable billing code for each core-based statistical area.
- b. For any applicable billing code for each county in this state outside of a core-based statistical area.
- 148 (2) The department shall make the information described 149 in subdivision (1) available to insurers and out-of-network 150 ground ambulance providers.
- Section 4. This act shall become effective on January 152 1, 2025.